



Atty. Dkt. No. 081445-0245

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Meyer et al.

Title: SYSTEM FOR PROCESSING  
INTERIOR ENVIRONMENT  
COMPLAINTS FROM BUILDING  
OCCUPANTS

Appl. No.: 09/679,903

Filing Date: 10/05/2000

Examiner: Garg, Yogesh C.

Art Unit: 3625

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Commissioner for Patents  
PO Box 1450  
Alexandria, Virginia 22313-1450

Sir:

This communication is responsive to the Non-Final Office Action dated October 9, 2003, concerning the above-referenced patent application.

**Amendments to the Specification** begin on page 2 of this document.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 4 of this document.

**Remarks/Arguments** begin on page 9 of this document.

Please amend the application as follows:

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